

March 21, 2011 Via Overnight Delivery

Mr. Brent Kirtley, Tariff Branch Manager Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40602-0615

RECEIVED

MAR **22** 2011

PUBLIC SERVICE COMMISSION

RE:

Reliance Communications International, Inc. Withdrawal of Certification and Tariff (Utility ID 5179120)

Dear Mr. Kirtley:

Enclosed for filing please find the original and four (4) copies of this letter submitted on behalf of Reliance Communications International, Inc. ("Reliance") to request immediate cancellation of its authority, and withdrawal of its tariff.

Reliance has no intrastate operations and no customers. The Company has no plans to enter the intrastate market at this time. Accordingly, the Company requests immediate cancellation of its authority.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing may be directed to my attention at (407) 740-3004 or via email to Rnorton@tminc.com

Sincerely,

Robin Norton

Consultant to Reliance Communications International, Inc.

RN/lm

cc:

Kranti Billa - Reliance Communications International, Inc.

file: tms: Reliance - KY

KYi1101

Robin Sorta

UBLIC SERVICE COMMISSION

Kentucky Tariff No. 1 Original Title Page

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

## COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:			Effective:

# Regulations and Rates

of

# RELIANCE COMMUNICATIONS INTERNATIONAL, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of interexchange telecommunications services provided by Reliance Communications International, Inc. within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission. Copies may be inspected during normal business hours at the Company's principal place of business.

TARIFF BRANCH
RECEIVED

10/1/2009

KFUBLIC SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 1

# COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:	Effective:
Issued:	EHECH

## **CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the top of this page.

PAGE	REVISION		PAGE	REVISION	
Title	Original	*	21	Original	*
1	Original	*	22	Original	*
2	Original	*	23	Original	*
3	Original	*	24	Original	*
4	Original	*		_	
5	Original	*			
6	Original	*			
7	Original	*			
8	Original	*			
9	Original	*			
10	Original	*			
11	Original	*			
12	Original	*			
13	Original	*			
14	Original	*			
15	Original	*			
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			

<sup>\* -</sup> indicates those pages included with this filing.



10/1/2009

KYUBUC SERVICE COMMISSION OF KENTUCKY

Kentucky Tariff No. 1 Original Page 2

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

# COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued: Effective:

## TABLE OF CONTENTS

Title Page	Cover
Check Sheet	1
Table of Contents	2
Symbols	3
Tariff Format	4
Section 1 - Technical Terms and Abbreviations	5
Section 2 - Rules and Regulations	8
Section 3 - Description of Services and Rates	18
Section 4 - Promotions	23
Section 5 - Contract Services	24

TARIFF BRANCH
RECEIVED

10/1/2009

FY:0800 SERVICE COMMISSION OF KENTUCKY

Kentucky Tariff No. 1 Original Page 3

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

## COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:				Effective:

#### **SYMBOLS**

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) To signify a change in regulation.
- **(D)** To signify a discontinued rate or regulation.
- (I) To signify an increase in rate or charge.
- (M) To signify material relocated from one page to another without change.
- (N) To signify a new rate or regulation.
- (R) To signify a reduced rate or charge.
- (T) To signify a change or regulation but no change in rate or charge.

TARIFF BRANCH
RECEIVED

10/1/2009

KFUBLIC SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 4

### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

### TARIFF FORMAT

- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially, however, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between sheets 14 and 15 would be 14.1.
- **B.** Page Revision Numbers -Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4<sup>th</sup> Revised Page 14 cancels the 3<sup>rd</sup> Revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.
- **C. Paragraph Numbering Sequence** -There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).

D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

RECEIVED

10/1/2009

FYUR SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 5

### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:	E	ffective

## **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Authorized User -** A person authorized by the Customer to be an end-user of the service of the Company.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code

Available Usage Balance - The amount of usage remaining on a Prepaid Account at any particular point in time. Each Prepaid Account has an Initial Account Balance which is stated either in U.S. dollars or Call Units, depending upon the type of service. The Available Balance is depleted as services provided by the Company are utilized by the Customer.

Commission - Refers to the Kentucky Public Service Commission.

Company or Carrier - Refers to Reliance Communications International, Inc., unless otherwise clearly indicated by the context.

**Customer** - A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff.

**Depletion** - Real time reductions in the Available Usage Balance, based on usage of the customer Prepaid Account.



10/1/2009

KPUBLIC SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 6

### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued: Effective:

## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

**Equal Access** - Where the local exchange Company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, Customers can pre-subscribe their telephone line(s) to their preferred interexchange carrier.

**Initial and Additional Period** - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

**Initial Usage Balance -** The amount of usage on a Prepaid Account upon issuance and before any depleting call activity.

**LATA** - Local Access Transport Area (LATA) denotes a geographical area established by the U.S. District Court within which a local exchange company provides communications services.

Marks - A collective term to mean such items as trademarks, service marks, trade names and logos; copyrighted words, artwork, designs, pictures or images; or any other device or merchandise to which legal rights or ownership are held or reserved by an entity.

Personal Identification Number (PIN) - See Authorization Code.



10/1/2009

KYUBUC SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 7

## COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued: Effective:

### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

**Prepaid Account -** An account that consists of a pre-paid usage balance depleted on a real-time basis during each Prepaid Service call.

**Prepaid Card** - A card issued by the Company that provides the Customer with a Personal Identification Number and instructions for accessing the Carrier's network.

**Prepaid Service Call -** A service accessed via a "1-800" or other access code dialing sequence whereby the Customer or Authorized User dials all of the digits necessary to route a call. Network usage for each call is deducted from the available usage balance on a Company issued Prepaid Account.

**Reliance** - Refers to Reliance Communications International, Inc., issuer of this tariff, unless otherwise clearly indicated by the context.

**Renewal -** A method of replenishing a Prepaid Account's Available Usage Balance with additional minutes of usage as authorized and paid for by the Customer.

**Sponsor** - A corporation or other legal entity that exclusively permits the use of its Marks to the Company for use with telephone cards (prepaid or otherwise) or other merchandise, and contracts with the Company for the marketing of the services described herein.



10/1/2009

KYi0800 PUBLIC SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 8

### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued: Effective:

#### **SECTION 2 - RULES AND REGULATIONS**

# 2.1 Undertaking of Reliance Communications International, Inc.

The Company's services and facilities are furnished for communications originating and terminating at specified points within the State of Kentucky under terms of this tariff.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

#### 2.2 Use

- **2.2.1** Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.
- 2.2.2 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.3 A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.



10/1/2009

KFUBLIC SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 9

#### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

### **SECTION 2 - RULES AND REGULATIONS**

### 2.3 Limitations

- 2.3.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.3.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.4 All facilities provided under this tariff are directly or indirectly controlled by Reliance and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

RECEIVED

10/1/2009

KPUBLIE SERVICE COMMISSION OF KENTUCKY

Kentucky Tariff No. 1 Original Page 10

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

## COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.4 Liabilities of the Company

Rules and regulations related to liability of the Company when providing service within the State of Kentucky may be requested by contacting the Company at its headquarters location address.

TARIFF BRANCH
RECEIVED

10/1/2009

KY10800 PUBLIC SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 11

### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued: Effective:

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.5 Billing and Payment for Service

## 2.5.1 Responsibility for Charges

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- A. any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
- **B.** any and all use of the service arrangement provided by the Company, including calls which the Customer did not individually authorize;
- **C.** any calls placed by or through the Customer's equipment via any remote access feature(s);
- **D.** any and all calls placed to toll-free (e.g., 800, 888) service number provided to the Customer by the Company.



10/1/2009

KFVi0800 SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 12

### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

## **SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

## 2.5 Billing and Payment for Service, (Cont'd.)

## 2.5.2 Payment for Service

- All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. This includes payment for calls or services originated at the Customer's number(s); placed using Personal Identification Number assigned to the Customer, as a form of payment regardless of the purchaser of the Prepaid Card or the originating location of the call; incurred at the specific request of the Customer. Payments for service provided in association with Companyissued Prepaid Accounts must be received by the Company or its authorized agent prior to the activation of the Customer's Prepaid Account. The billing agent may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist that reasonably indicate that such changes are appropriate.
- **B.** Disputes with respect to charges must be presented to the Company in writing within one hundred (120) days from the date the bill in question is issued or such bill will be deemed correct and binding on the Customer.
- C. Unless otherwise specified below, services provided by the Company are billed in arrears directly to the Customer on a monthly basis.
- **D.** Charges for credit card calls will be included on the Billed Party's regular monthly statement from the card-issuing company.



10/1/2009

KYUBUC SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 13

#### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

### **SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

# 2.5 Billing and Payment for Service, (Cont'd.)

## 2.5.3 Deposits

The Company does not collect Customer Deposits.

# 2.5.4 Advance Payments

The Company does not collect Advance Payments. The prepayment of services available for immediate use does not constitute Advance Payment.

## 2.5.5 Late Payment Charge

If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, thirty (30) days following the invoice date, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 1.5%. In compliance with 807 KAR 5:06, 8(3)(h), late payment fees will only be assessed once on any past due balance. Additionally, penalty charges shall not be assessed on unpaid penalty charges.

## 2.5.6 Return Check Charge

The Company will assess a return check charge of up to \$25.00, whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds. In addition, the Company reserves the right to place the Available Usage Balance for the Customers Prepaid Account on hold until the check or draft clears or is paid.

#### 2.5.7 Customer Complaints and/or Billing Disputes

Customers have the right to refer billing disputes and any other complaints to Company at 380 Madison Avenue, 21st Floor, New York, NY, 10017, or via telephone by dialing 1-866-673-5426. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Kentucky Public Service Commission in accordance with the Commission's rules of procedure. The address and telephone number of the Commission is as follows:

Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40602 1-800-772-4636



10/1/2009

K-YUBEN SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 14

## COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

## **SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

## 2.5 Billing and Payment for Service, (Cont'd.)

### 2.5.8 Taxes and Fees

- All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff. To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- .2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.



10/1/2009

KYUBOC SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 15

#### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

### **SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

# 2.6 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given five (5) days written notice to comply with any rule or remedy any deficiency:

- 2.6.1 For nonpayment of undisputed charges, provided that suspension or termination of service shall not be made without five (5) days notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.
- **2.6.2** For non-compliance with or violation of any State, Municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- **2.6.3** For use of telephone service for any purpose other than that described in the application.
- **2.6.4** For neglect or refusal to provide reasonable access to Reliance or its agents for the purpose of inspection and maintenance of equipment owned by Reliance or its agents.
- **2.6.5** For noncompliance with or violation of Commission regulation or Reliance's rules and regulations on file with the Commission.
- **2.6.6** Without notice in the event of Customer or Authorized User use of equipment and/or services in such a manner as to adversely affect Reliance's equipment or service to others.
- **2.6.7** Without notice in the event of tampering with the equipment or services owned by Reliance or its agents.
- 2.6.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.



10/1/2009

K-Yi-800 SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 16

#### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

## **SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

## 2.6 Refusal or Discontinuance by Company, (Cont'd.)

- **2.6.9** Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.
- **2.6.10** For non-payment of any amount past due to the Company by the Customer, including non-payment of a Customer Account Renewal of a fully depleted balance.
- **2.6.11** When the Available Account Balance of a non-renewable account is depleted to a level insufficient to place a one-minute call to the location of least cost.
- **2.6.12** When the established expiration date of the Prepaid Account is reached.

## 2.7 Cancellation by Customer

- **2.7.1** Customers may cancel service at any time, either verbally or in writing. Customers are responsible for all charges up through the actual disconnect date. Charges may be avoided by dialing another carrier's access code.
- **2.7.2** For prepaid services, the Customer may cancel service by fully depleting the available balance of the Customer account and/or by not renewing the Prepaid Account.



10/1/2009

KYJBEOO SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 17

### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued: Effective:

### **SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

# 2.8 Interruption of Service

Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.4 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer. Credit allowances for interruptions of service are limited to the initial minimum period charge incurred to re-establish the interrupted call.

## 2.9 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

### 2.10 Other Rules

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities of NXX exchanges, or by blocking calls using certain Personal Account Codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

### 2.11 Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures. Where a Customer's creditworthiness is unacceptable to the Company, Reliance may refuse to provide service, require a deposit or advance payment, or otherwise restrict or interrupt service to a Customer.



0/1/2009

KYÜBÜC SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

# Kentucky Tariff No. 1 Original Page 18

### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued: Effective:

#### **SECTION 3 - DESCRIPTION OF SERVICES AND RATES**

### 3.1 General

Reliance will provide services for communications originating and terminating within the State of Kentucky under terms of this tariff.

### 3.2 Timing of Calls

- 3.2.1 Timing for all calls begins when the called party answers the call (i.e. when two-way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for all calls ends when either one of the parties disconnects from the call.
- 3.2.3 The minimum call duration and additional billing increments are specified on a per product basis in this section of the tariff.
- **3.2.4** The Company will not bill for incomplete calls.

### 3.3 Holidays

The Company does not offer rate discounts for calls placed on state or federal holidays.

#### 3.4 Rate Periods

The Company does not rate calls based on time-of-day.

### 3.5 Calculation of Distance

The Company does not rate calls based on distance.

TARIFF BRANCH
RECEIVED

10/1/2009

FFUBLIO SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor

New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 19

## COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

## SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

## 3.6 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Charge:

\$0.69



10/1/2009

KY10800 PUBLIC SERVICE COMMISSION OF KENTUCKY

Kentucky Tariff No. 1 Original Page 20

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

#### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

### SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

## 3.7 Nationwide Prepaid LD

Nationwide Prepaid LD allows Customers to place outbound toll calls on a prepaid basis. Calls are placed over customer-provided telephone lines via a local or toll free access number. The Customer dials a local or toll free access number and a PIN before completing the call. Calls are billed in one (1) minute increments with an initial period of one (1) minute. For calls made from a pay telephone, the Pay Telephone Surcharge may apply.

Prepaid accounts maintain a balance which is depleted on a real-time basis as calls are placed. All calls must be charged against a Prepaid Account that has sufficient available balance. Payment for the Company Nationwide Prepaid LD service and any Available Usage in the Customer's Prepaid Account is non-refundable. The Company shall not be liable or responsible for theft, loss or unauthorized use of the Nationwide Prepaid LD Service.

Customers are notified of their remaining account balance at the beginning of each call. The following call types cannot be completed utilizing the Nationwide Prepaid LD service: 500, 700, 800, and 900 numbers, calls requiring the quotation of time and charges, and air to ground and high seas service.

Per minute rate:

\$0.059



10/1/2009

FY:0800 SERVICE COMMISSION OF KENTUCKY

Kentucky Tariff No. 1 Original Page 21

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

#### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued: Effective:

### SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

## 3.8 Nationwide PINless Prepaid LD

Nationwide PINless Prepaid LD allows Customers to place outbound toll calls on a prepaid basis without the use of a PIN when calls originate from telephone numbers registered with the Company. This service does not require that the Customer be presubscribed to the Company, nor does it require an Authorization Code. The plan only requires that the calling number be recognized as belonging to a Customer account, registered for the service via the Company's website. Calls from a number not registered or recognized require entering the Customer account number. Calls are placed over customer-provided telephone lines via a local or toll free access number. The Customer dials a local or toll free access number and a PIN before completing the call. Calls are billed in one (1) minute increments with an initial period of one (1) minute. For calls made from a pay telephone, the Pay Telephone Surcharge may apply.

Prepaid accounts maintain a balance which is depleted on a real-time basis as calls are placed. All calls must be charged against a Prepaid Account that has sufficient available balance. Payment for the Company Nationwide Prepaid LD service and any Available Usage in the Customer's Prepaid Account is non-refundable. The Company shall not be liable or responsible for theft, loss or unauthorized use of the Nationwide Prepaid LD Service.

Customers are notified of their remaining account balance at the beginning of each call. The following call types cannot be completed utilizing the Nationwide Prepaid LD service: 500, 700, 800, and 900 numbers, calls requiring the quotation of time and charges, and air to ground and high seas service.

Per minute rate: \$0.059



10/1/2009

K-YIBSON SERVICE COMMISSION OF KENTUCKY

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

Kentucky Tariff No. 1 Original Page 22

#### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued:

Effective:

## SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

### 3.9 Travel Card Service

Travel Card Service is available to Customers for placing calls while away from home or office on a post-paid basis. Calls are originated by dialing a toll-free access number, followed by an account identification number and/or personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments after an initial period for billing purposes of one (1) minute and will be completed only upon entry and verification of credit card number information.

Per Minute Rate: Per Call Charge: \$0.059

\$0.000



10/1/2009

FUBLIO SERVICE COMMISSION OF KENTUCKY

Kentucky Tariff No. 1 Original Page 23

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued: Effective:

#### **SECTION 4 - PROMOTIONS**

#### 4.1 Promotions - General

From time-to- time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed, either in the tariff or via letter, with the Commission prior to offering them to Customers.

### 4.2 Demonstration of Calls

From time-to-time the Company shall demonstrate service by providing free test calls over its network.



10/1/2009

KPUBLIC SERVICE COMMISSION OF KENTUCKY

Kentucky Tariff No. 1 Original Page 24

380 Madison Avenue, 21st Floor New York, NY 10017

Issued by: Siddharth Kothari, Finance Manager

### COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

Issued: Effective:

#### **SECTION 5 - CONTRACT SERVICES**

### 5.1 General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and the Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six (6) months after the initial offering to the first contract Customer for any given set of terms.



10/1/2009

KY10800 SERVICE COMMISSION OF KENTUCKY